

UNEMPLOYABLE TO GENERAL PRACTICE CO-OWNER

Kerrie Duggan

The Cygnet Family Practice Story...so far

R.N., Grad. Cert. ICU, Midwifery, General Practice, B. Ed,
Authorised Immuniser, Masters Nursing Science

Professional challenges

2011 - sacked as Nurse Practitioner

13 rejections

Unemployed for 8 months

Workplace bullying

CFP lease expires

GP prepares to close the practice

Philanthropic investment offer

New Premises

Unable to source GPs

Promised lease for new building falls through

\$20,000 architect plans rejected by building owner



Vision/goal

- ▶ Cygnet Family Practice started in 2014 with 90 patients and 5 team members and has grown to over 2500 patients with over 20 team members. The success of the practice is due to the innovative nursing model using kindness and a holistic approach to person-centred care. By taking opportunities and developing an innovative model of care, Kerrie and the team at Cygnet Family Practice can now offer a secure primary health care service in their local community.
- ▶ www.cygnetfamilypractice.com





